

## COVID-19 NOTICE

HELLO FROM DR. DALIA DENTAL CARE,

We hope you're staying healthy and safe in these unprecedented times. The dental clinic is now available for urgent procedures and anticipates being able to serve the needs of all our patients in the coming weeks.

As a clinic we're deeply committed to providing a safe environment and care for our patients and personnel. For this reason we have implemented the following actions to facilities and protocols in response to the COVID-19 pandemic:

- Requiring patients to complete questionnaires screening for symptoms consistent with COVID-19.
- Requiring the use of face covering upon entry to the clinic at all times while in the premises.
- Touchless temperature screening upon arrival of patients & personnel.
- Touchless sanitary gel stations and soap dispensers throughout the clinic.
- Removal of magazines and other frequently touched objects that cannot be cleaned or disinfected.
- Visual alerts (e.g., signs, posters) at the entrance and in strategic places to provide hygiene instructions.
- Hired additional personnel focused on continual cleaning and disinfecting of all surfaces throughout the clinic during business hours.
- Minimizing the number of people in the premises.
  - Avoiding the overlapping of dental appointments when possible.
  - Requesting that only the patients come into the office, limiting any personal guests and/or children.
  - Patients opt to wait in their personal vehicle or outside the dental facility where they can be contacted by mobile phone when it is their turn to get attended.
- The personnel use of barriers such as surgical mask, eye protection (goggles, protective eyewear with solid side shields, or a full-face shield), and gown or protective clothing during every procedure.
- Requiring staff exhibiting any symptoms of Covid-19 to stay at home & self-quarantine for a minimum of 14 days.

These measures protect both parties and prevent the spread of viruses including COVID-19. We continue researching additional measures that can be implemented and will share the details as they are completed.

**UPDATE:** iWave installation. When air passes over the iWave, ions produced by the device reduce pathogens, allergens, particles, smoke and odors in the air, creating a healthy environment without producing any harmful byproducts.

THANK YOU FOR YOUR TRUST & COMPREHENSION